

Job Title: Laser Applications Technician/Engineer

Duties and Responsibilities

The Laser Applications Technician/Engineer in the Applications department is a machine expert who is responsible for operational customer support as well as technical support to our sales staff. Customer support duties include teaching operator training classes both at Mazak and the customer's facility, customer phone support, and on-site applications process development. Sales support duties include conducting machine demonstrations for customer visits and trade shows; processing machine samples for potential new customers; and developing cutting technology for new machine models.

Skills/Knowledge

- The Laser Applications Technician/Engineer requires the following knowledge and skills:
- Good communication skills, both verbal and written as well as the ability to conduct presentations to small to mid-size groups.
- General understanding of mechanical blueprints, CAD/CAM programming, and preferably two years of CNC machine operation.
- Knowledge of Microsoft Office Suite (Word, Excel, Outlook, PP)
- Ability to work independently and unsupervised both at Mazak and remote customer locations.
- Knowledge of sheet metal fabrication

Conditions

The Laser Applications Technician/Engineer is a full-time position requiring occasional overtime. If you are based in the Chicago area, **it requires the ability to travel 75% throughout North America**. 100% of travel and residency no more than an hour from a major airport (45 minutes or less preferred) are required for those who are not located in the Chicago area. This position reports to two Applications Managers.

Education/Experience

A two-year technical degree in Lasers, Electronics, Robotics, Manufacturing or similar is required. A four-year degree in an engineering or science program is preferred. A minimum of 3 years of experience working with CNC controlled manufacturing equipment is required, preferably lasers.