

# PARTS ORDERING PROCESS

Need to order parts for your Mazak laser? Follow this guide to place an order.

### PARTS SUPPORT CONTACT INFORMATION

Phone: 888-MAZAK-US (62925-87)

Email: parts@mazaklaser.com

Fax: 847-252-4599

## REQUIRED INFORMATION

The following information is required upon placing an order for parts.

### COMPANY



- Company Name
- Serial number of your Mazak laser
  - o Located on the placard in the front of the machine
  - o If ordering for multiple machines, please confirm at least one serial number
- Contact Name

#### PART



- Part number
- Description of part
- Quantity requested

### SHIPPING



- Purchase Order (PO) number
- Preferred shipping method
- Choose shipping payment option
  - Option 1: Prepay and add to invoice
  - Option 2: Advise freight collect number

### ASSISTANCE WITH PART NUMBERS

Not sure what part(s) you need for your laser? Contact our Technical Support team for assistance.

Phone: 888-MAZAK-US (62925-87)

Email: service@mazaklaser.com